

## FY 2017 Board of Directors

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### Our Mission

Magic Valley Rehabilitation Services, Inc. affirms the worth of all individuals. Through a variety of programs MVRS actively strives to:

- Empower individuals to achieve maximum participation in employment and community life
- Encourage individuals to explore and enhance their unique skills and abilities
- Promote a work ethic that leads to greater social and economic independence and self-reliance, and
- Develop within the community a knowledge that supports the strengths and talents of a diverse population

Members of the community both individually and collectively have a right to know about the activities of MVRS and shall be provided accurate information upon request as long as the information to be divulged is not protected by applicable confidentiality laws. Information to be provided shall include but is not limited to financial information, IRS forms, 1023, 990 and 990-T, the organization's conflict of interest policies, accreditation status, effectiveness of services and consumer and customer satisfaction with services. Requests for information can be made by telephoning 208-734-4112, by sending a fax to 208-734-1514 or by sending an email to [mvrsmvrehab.org](mailto:mvrsmvrehab.org).



# Annual Report Fiscal Year 2017



**"People With Abilities"**



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## Financial Information For the Year Ended June 30, 2017

### Statement of Financial Position At June 30, 2017

#### Assets

Total Current Assets	\$332,931
Total Long-Term Assets (Net Accumulated Depreciation)	\$162,730
<b>Total Assets</b>	<b>\$495,661</b>

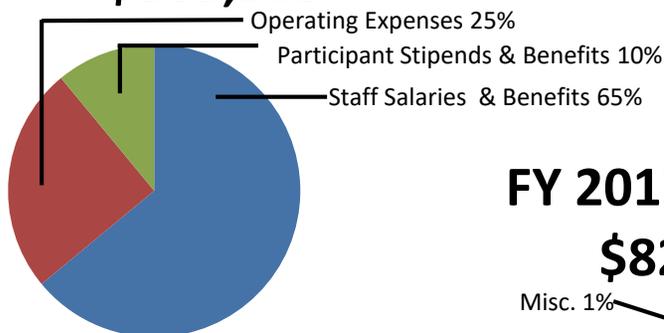
#### Liabilities

Total Current Liabilities	\$62,775
Total Long-Term Liabilities	\$0
<b>Total Liabilities</b>	<b>\$62,775</b>
<b>Total Net Assets (Unrestricted)</b>	<b>\$432,886</b>

**Total Liabilities and Net Assets** **\$495,661**

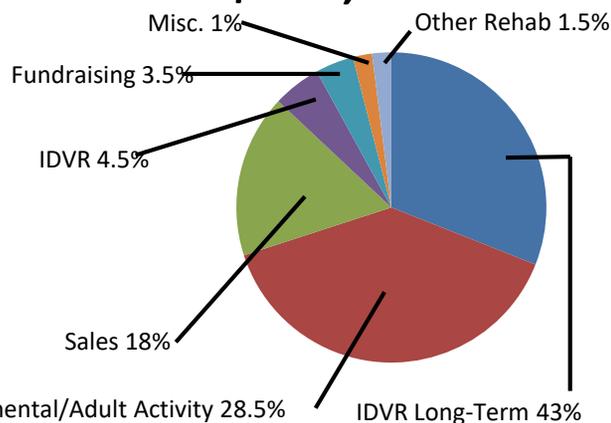
## FY 2017 Expenses

**\$865,929**



## FY 2017 Revenue

**\$826,589**



In addition, Travelers' Oasis has allowed our job development staff to perform on-site evaluations. Managers Clay and Faye have treated all staff and participants with so much respect, and go above and beyond to work with us. In addition, they've made donations to our Annual Spring Dinner & Auction which have helped make the event successful.

Though there were a number of nominees for this award, the selection team determined that Travelers' Oasis/Garden of Eden best met the criteria this year. We thank Faye, Clay and staff for their commitment and support, and are pleased to recognize them as the 2017 Employer of the Year.

### 2017 Contract Business of the Year Glanbia



Glanbia has been selected as the 2017 Contract Business of the Year. MVRS has contracted with Glanbia for a number of years now doing packaging, sealing, labeling and other projects for them.

Businesses that contract with the MVRS Industrial Division provide training and employment opportunities for program participants at MVRS. During fiscal year 2017, almost 16,000 hours of training and employment were provided in assembly, packaging, janitorial services, car detailing and parking lot cleanup. Included in those 16,000 hours were the projects related to contracting with Glanbia.

MVRS has enjoyed an extremely positive working relationship with Peggy Watland (Engagement Manager), Wilf Costello (Chief Commercial Officer) and many other staff at Glanbia. Glanbia has long been a strong supporter of MVRS, and many other non-profit entities in the Magic Valley as well. In fact, Glanbia just recently donated \$175,000 to a number of charitable agencies in the area which included a \$16,000 contribution to MVRS. Staff there clearly understand and support the MVRS mission and our participants.



Without Glanbia and other businesses we contract with, participants at MVRS would not have the work and other opportunities available that they do have. Congratulations, and thank you Glanbia!

#### MVRS STAFF

Brendi Akins	Sherri Albrecht	Steven Albrecht
John Bodden	Bob Brunyer	Heather Burns
Crystal Cummins	Paul Ellison	Susan Ewalt
Amy Garza	Rayna Gepner	Kristi Hanni-Eudey
Randalyn Hauser	Kari Holmes	Curry Kirk
Becky Ludlow	Lisa Moore	Susan Nickell
<b>Steve Slifer *</b>	Dean Smith	Teena Young

**\*Received 15 Year Employment Recognition Award in FY17**

**2017 Advocates of the Year**  
**Peggy Doshier and Leah Hartmann**



After much deliberation, the team responsible for soliciting and reviewing the Advocate of the Year nominations could not find a way to choose between two of the top nominees for the FY17 award . . . so they didn't, they chose them both! This award is presented to an individual who actively promotes 1) the self esteem, independence and maximum potential of program participants, 2) interagency cooperation and communication, and 3) the programs and services MVRS provides in the community.

Both individuals chosen this year for our Advocate of the Year award, Leah Hartmann and Peggy Doshier, are Counselors with the Idaho Division of Vocational Rehabilitation here in Twin Falls. In nominating these two individuals, MVRS staff had the following to say:

"Leah is a VR counselor working with the mental health caseload. She has been a great partner for our Job Development Specialists in working to help participants secure and maintain employment. Leah has provided additional supports to ensure participants are able to keep their jobs, including extra coaching hours whenever needed. She's always willing to staff cases and discuss strategies for our clients, giving them an opportunity to achieve and succeed at a higher level."

Becky - A former MVRS service participant, now an MVRS staff member, had this to say with respect to Peggy - "When I was her client, Peggy did everything above and beyond to help me. She helped me believe in myself again and encouraged me to work with a job coach. That led me to MVRS and Amy, their Job Development Specialist. Peggy is still in touch with me, always asking if there is anything I need. She has become a friend and mentor."

These two individuals have clearly made a difference as true advocates for People with Abilities. They have been a pleasure to work with in furthering the MVRS mission. We are pleased to honor both Leah Hartmann and Peggy Doshier with the 2016-2017 Advocates of the Year Award.

**2017 Employer of the Year**  
**Travelers' Oasis of Eden**

**TRAVELERS' OASIS**  
**TRUCK PLAZA**



Travelers' Oasis/Garden of Eden was selected as this year's recipient of the Employer of the Year Award. Faye Featherly is the general manager and Clay Clasby the assistant manager at the business located on Interstate 84 (Exit 182) near Eden. These were the two individuals primarily responsible for providing work opportunities and supporting MVRS program participants with significant disabilities.

The award selection team used the following criteria to make their selection: 1) The manner and quality of communication between the employer, MVRS staff and MVRS participants at the work site, 2) the employer's commitment and ability to assist MVRS staff in enhancing the skills of participants by providing training and increased work opportunities, and 3) the employer's receptivity and commitment to making necessary accommodations that improve and enhance the participant's ability to perform required tasks.

MVRS Employment Specialists have appreciated Faye, Clay and all the staff at Travelers' Oasis/Garden of Eden for working with our participants and accommodating their needs. This business has employed four of our participants through Community Based Employment Services. The staff have been incredibly helpful in providing work opportunities for our participants, and ensuring these employees sustain employment.

**Statement of Functional Expenses**  
**For the Year Ended June 30, 2017**

	<b>General Operations</b>	<b>Idaho Division of Vocational Rehabilitation</b>	<b>US Dept of Health &amp; Human Services</b>	<b>Fundraising</b>	<b>2017 Total</b>
Staff Salaries	\$61,450	\$208,592	\$186,952	\$12,407	\$469,401
Employee Salaries	26,609				26,609
Training Stipend	54,286				54,286
Staff Fringe Benefit	13,021	48,691	30,347	3,176	95,235
Employee Fringe	2,270				2,270
Advertising	210	308	230		748
Consultant Fees	954	3,627	2,604	112	7,297
Contract Override	1,622		40		1,662
Personal Service	6,492	9,619	5,918	85	22,114
Professional Services	1,407	2,821	1,972		6,200
Office Supplies	598	2,271	1,332	8	4,209
Materials	6,089	4,775	1,417	39	12,320
Utilities	3,524	4,655	3,270	270	11,719
Telephone	2,032	3,930	2,751	126	8,839
Insurance	11,568	12,903	11,837	460	36,768
Rental Equipment	915	1,834	1,304		4,053
Travel	3,294	25,040	9,310	194	37,838
Staff Training	156	389	226	11	782
Depreciation	12,384	7,669	8,351		28,404
Postage	513	1,172	868	70	2,623
Janitorial	3,215	11,514	8,071		22,800
Misc	4,735	2,914	2,093	10	9,752
<b>TOTALS</b>	<b><u>\$217,344</u></b>	<b><u>\$352,724</u></b>	<b><u>\$278,893</u></b>	<b><u>\$16,968</u></b>	<b><u>\$865,929</u></b>

The 147 people who received services from Magic Valley Rehabilitation Services, Inc. in fiscal 2017 participated in one or more of the four programs offered at MVRS. The tables and charts that follow provide information pertinent to those individuals who received services and the results of those services.

### Primary Disabilities of Persons Served

#### Categories of

Primary Disabilities	Number	Percent
Blind/Visually Impaired	1	.7%
Cerebral Palsy	5	3.4%
Substance Abuse Disorder	3	2%
Deaf/Hearing Impaired	5	3.4%
Epilepsy	2	1.3%
Learning Disability	16	10.8%
Mental Illness	32	21.9%
Intellectual Disability	67	45.5%
Orthopedic	10	7%
Traumatic Brain Injury	2	1.3%
Other	4	2.7%
<b>Total</b>	<b>147</b>	<b>100%</b>

### Gender and Race/Ethnicity of Persons Served

Gender and Race	Number	Percent
Females	58	39.5%
Males	89	60.5%
Caucasian	128	87%
Native American	1	0.6%
Hispanic	15	10.5%
Asian	1	0.6%
African American	2	1.3%
Other		
<b>Total</b>	<b>147</b>	<b>100%</b>

In making the selection, staff made the following comments about Roger:

- \*Roger meets all the criteria for this award. He has been a loyal participant of MVRS and has been actively involved in services since 2008.
- \*He's always willing to work when asked, and has excellent attendance.
- \*He does his best to complete what is asked of him, and he loves his job and those around him.
- \*He takes pride in his work and is quick to help others if needed.

Congratulations Roger on your outstanding accomplishments!

### 2017 Clarke I. Maddox Memorial Award John Bodden



This year's recipient of the Clarke Maddox Employee of the Year award is Executive Director John Bodden. John receives this award as he prepares for retirement from MVRS after 27 years of dedicated service. He was originally hired in January of 1991 as the Director of the Rehabilitation Division, then became Executive Director in June of 2010.

The Employee of the Year award is given annually to an MVRS staff member who is supportive of others, emphasizes teamwork in day to day activities, communicates openly and effectively, and demonstrates professionalism in dealing with co-workers, participants and customers.

Some of the comments the selection committee made or received on John in making their choice were:

- \*John has been an incredible leader, loyal to the employees and the mission of our agency.
- \*He's worked hard to ensure that anyone who walks into our facility is satisfied with the business and services we provide.
- \*If it weren't for John I wouldn't enjoy the job I have today.
- \*He's one of the most compassionate, loyal and all around good guys you'd ever meet.
- \*John has always been able to do the tasks of his positions as the Rehab Director and Executive Director, but he jumps in whenever needed to help out.

Thank you, John, for giving us your time and being our manager and leader. You will be dearly missed!

## Annual Awards

Each year Magic Valley Rehabilitation Services, Inc. recognizes individuals and businesses whose efforts exemplify what can be accomplished when people focus their energy and talents on achieving common goals. The awards which follow are presented to individuals and businesses who made a difference in the lives of **People with Abilities** during fiscal year 2017.

### 2017 Steven R. Slatter Memorial Safety Awards

MVRS has an active safety program in place which focuses on promoting awareness of the importance of safety in industrial areas, and on reducing work related accidents. This year the Annual Safety Award Winners were members of the facility based work crew. This crew worked over 4,700 hours during the year without an accident. The crew supervisor was Dean Smith. The following individuals are the Safety Award winners for 2016-2017:

Leonard Aranda	Diane Callen	Ron Donaldson	Miguel Galindo
Ross Hancock	Dan Holland	Devar Hulse	Jimmy Hunt
Rick Nelson	Billy Paredes	Charles Powell	Aaron Rimer
Sarah Scarrow	Fantasia Sedano	Skyler Thomas	Jared Ursenbach
	Alfonso Villasenor	Roger White	

### 2017 F. Dwain Pruitt Memorial Award Roger White

Roger has been a very active, involved participant at MVRS for the past nine years. His initial contact here dates back to 2008 when he began participating in our Work Services program, shortly after finishing High School. Since then he has worked on numerous MVRS assembly contracts/projects, and continues to

do so. Roger also participates in our Community Access Program. This program provides personal and social adjustment services to assist individuals in becoming more active, participating members of their communities. He is also involved in our Adult Activities Program which is a supervised, structured day program, outside the home of a participant, which offers a number of social, recreational and health activities. Roger is certainly a busy man at MVRS!

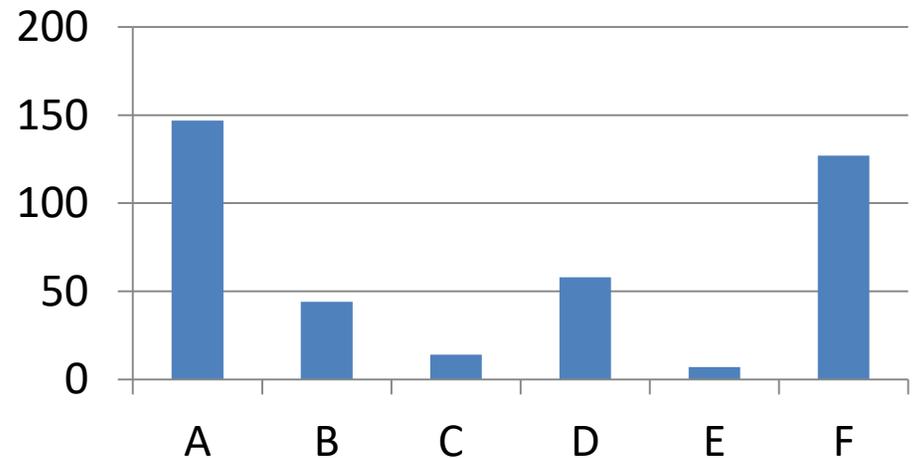
Roger was selected as the F. Dwain Pruitt outstanding participant for 2016-2017. The committee of MVRS staff members which made the selection based their choice on the following criteria: The participant 1) Must have been involved in MVRS services for one year or longer 2) Should communicate effectively in the work and/or training environment 3) Must have good attendance and a positive work attitude 4) Should have shown progress/improvement in relation to established program goals, and 5) Should be cooperative and demonstrate positive social interaction.



## County of Origin of Persons Served

County of Origin	Number	Percent
Blaine	4	2.7%
Camas	0	0%
Cassia	1	.7%
Gooding	13	8.8%
Jerome	21	14.3%
Lincoln	3	2%
Minidoka	3	2%
Twin Falls	102	69.5%

## Service Outcomes



- A. Total individuals served - 147
- B. Placement by Program Participant, Referring Agency or MVRS after MVRS services or by MVRS through Supported Employment - 44
- C. Other successful program completers - 14
- D. Total placed and other successful program completers - 58
- E. Unsuccessful completers - 7
- F. Remained in program - 127

# Programs and Services in Fiscal 2017

Magic Valley Rehabilitation Services offered four primary programs during fiscal 2017. Those programs, their goals and program highlights follow:

MVRS Program	Program Goals	Program Results
 <p><b>Adult Activity Program (AAP)</b></p>	<p>To provide a supervised, structured day program, outside the homes of participants that offers social, recreational, health and other activities, including assistance with activities of daily living.</p>	<p>31 individuals participated in this program during the year. Twelve new activities not previously offered in the Adult Activity Program were made available to participants in FY 17. Satisfaction surveys were done with both participants and care givers during the year. 100% of respondents indicated they were satisfied with the services offered through the Adult Activity Program.</p>
<p><b>Work Services</b> Facility-based work programs which include our janitorial services and assembly work (DART, Hi-Lex Poly, Glanbia, etc.)</p> 	<p>To provide remunerative employment, vocational, educational, social and other therapeutic services to persons who have developmental and other disabilities. The intent is to enable these individuals to increase their productivity and earnings, and in some cases, to develop those skills necessary to move to community employment if that's the desire of the participant.</p>	<p>The average productivity rating of all Work Services participants was 55.73% in fiscal year 2017 - the goal established at the beginning of the year was 50%. The average hourly earnings of Work Services participants was \$5.19. Participants also achieved 47% of the objectives established on their individual rehabilitation plans. One participant moved from Work Services to Community Employment during the year.</p>
 <p><b>Community Based Employment Services</b></p> <p>Included are job development, placement, training on a job after a placement and long term support on the job if needed</p>	<p>To provide employment development, remunerative work, and supportive services to persons with disabilities to enable them to increase their economic and social independence. Community based work sites which provide integrated training and employment settings are used in this program.</p>	<p>MVRS Employment Specialists found jobs for 78% of those individuals referred for placement during the fiscal year. They also found evaluation sites at businesses in the community for 100% of those referred for assessment. Of those placed in a job, 51% retained employment for a minimum of 90 days. The average starting wage for these participants was \$9.77 per hour. The average hourly wage for participants working in the community and needing long term support services was \$8.54 per hour.</p>
 <p><b>Community Access Program (CAP)</b> – Our developmental therapy program</p>	<p>To provide personal and social adjustment services which assist individuals with developmental and other disabilities to maximize independence and integration in their respective communities.</p>	<p>This year 100% of persons served in this program and/or their caregivers expressed satisfaction with the developmental services provided. 42% of the developmental therapy provided took place in a community setting (goal was 35%).</p>