

FY 2018 Board of Directors

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Our Mission

Magic Valley Rehabilitation Services, Inc. affirms the worth of all individuals. Through a variety of programs MVRS actively strives to:

- Empower individuals to achieve maximum participation in employment and community life
- Encourage individuals to explore and enhance their unique skills and abilities
- Promote a work ethic that leads to greater social and economic independence and self-reliance, and
- Develop within the community a knowledge that supports the strengths and talents of a diverse population

Members of the community both individually and collectively have a right to know about the activities of MVRS and shall be provided accurate information upon request as long as the information to be divulged is not protected by applicable confidentiality laws. Information to be provided shall include but is not limited to financial information, IRS forms, 1023, 990 and 990-T, the organization's conflict of interest policies, accreditation status, effectiveness of services and consumer and customer satisfaction with services. Requests for information can be made by telephoning 208-734-4112, by sending a fax to 208-734-1514 or by sending an email to mvrsmvrehab.org.



Annual Report Fiscal Year 2018



Magic Valley Rehabilitation Services, Inc.

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Twin Falls, Idaho 83303-0198

Phone 208-734-4112 Voice/TDD

Fax 208-734-1514

www.mvrehab.org

mvrsmvrehab.org

Financial Information
For the Year Ended June 30, 2018

Statement of Financial Position
At June 30, 2018

Assets

Total Current Assets	\$319,651
Total Long-Term Assets (Net Accumulated Depreciation)	\$140,475
Total Assets	\$460,126

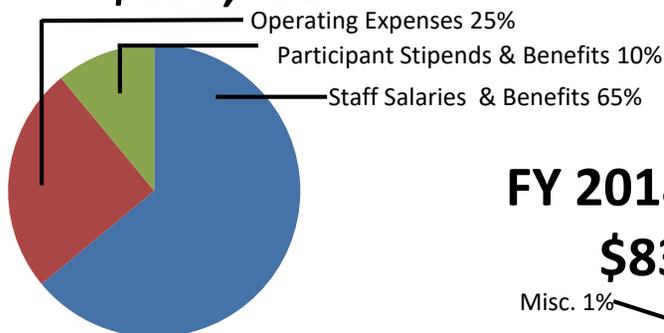
Liabilities

Total Current Liabilities	\$86,480
Total Long-Term Liabilities	\$0
Total Liabilities	\$86,480
Total Net Assets (Unrestricted)	\$373,646

Total Liabilities and Net Assets **\$460,126**

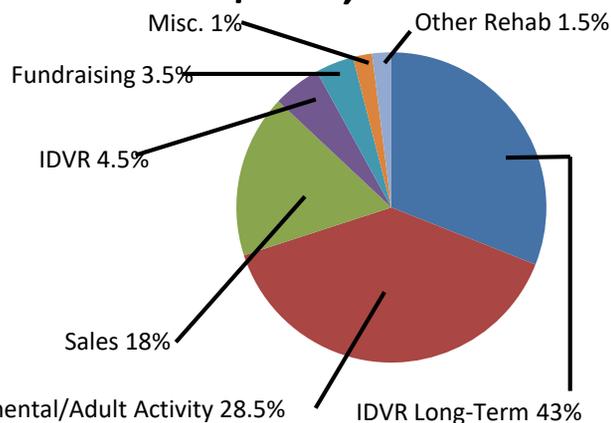
FY 2018 Expenses

\$893,296



FY 2018 Revenue

\$834,056



Laura Stewart
MVRS Board
President

2018 State of the Agency Address

2018 was a year of transition for Magic Valley Rehabilitation Services. Charles Kelly was hired a new executive director at the beginning of the year. Charles has done a phenomenal job in immersing himself in understanding the services we provide with 'people with abilities'. He has also gotten to know the board, and most importantly, provided a framework for his staff to grow and thrive. We continue to fine tune the programs that serve our clients. Denise Childs re-joined MVRS this year as facility based leader and she and her team have developed new interactive new programs for our facility based programs. Brendi Akins leads her team of job coaches and continues to grow our community based programs, through job development and coaching. Dean Smith leads our assembly crew, with his efforts focusing on car detailing this year, which has had seen huge growth this year. Also this year, Susan Nickell led the charge in launching a new software application that enables staff to track client progress and billing electronically. This program improves billing processes, reporting capabilities and ultimately, gives staff more time to spend with clients.

I want to take a moment to thank each and every staff and board member with Magic Valley Rehabilitation Services. It is all of you who make MVRS what we are today - a place where clients are empowered and grow to live their best lives!



Charles Kelly
MVRS
Executive Director

The fiscal year 2018 has been a time of great change for MVRS. As well as many changes in our staff we have also taken strides in changing the way we think about serving people with abilities. We greatly appreciate the wonderful contracts we have been able to work on and will continue to sollicitation contracts to give our clients work. However, we are also focusing on new ways we can engage our clients with our own projects. Some of those new projects we have been working on include soap and motivational artwork. These will be in addition to our already established businesses of Janitorial work and Car Details. MVRS is dedicated to not only giving people with abilities an opportunity to earn a paycheck but also to increase self-esteem and self-worth. It is our belief that having a product they can be proud of will help us more fully reach that goal.

MVRS STAFF

- | | | |
|-----------------|----------------------|--------------------|
| Brendi Akins | Steven Albrecht | Heather Burns |
| Denise Childs | Crystal Cummins **** | LaVon Dodds |
| Paul Ellison | Susan Ewalt | Kristi Hanni-Eudey |
| Kari Holmes | Charles Kelly | Becky Ludlow |
| Rayna Martens | Lisa Moore *** | Susan Nickell |
| Yarit Rodriguez | Steven Slier | Dean Smith ** |
| Teena Young * | | |

- *Received 5 Year Employment Recognition Award in FY18
- **Received 10 Year Employment Recognition Award in FY18
- ***Received 15 Year Employment Recognition Award in FY18
- ****Received 20 Year Employment Recognition Award in FY18



2018 Employer of the Year Papa Kelsey's Pizza & Subs, Wendell



Papa Kelsey's Pizza & Subs of Wendell was selected as this year's recipient of the Employer of the Year Award. The owner, Cheryl Gines provides work opportunities and supports our MVRS program participant with significant disabilities.

The award selection team used the following criteria to make their selection: 1) The manner and quality of communication between the employer, MVRS staff and MVRS participants at the work site, 2) the employer's commitment and ability to assist MVRS staff in enhancing the skills of participants by providing training and increased work opportunities, and 3) the employer's receptivity and commitment to making necessary accommodations that improve and enhance the participant's ability to perform required tasks.

MVRS Employment Specialists have appreciated Cheryl for working with our participant and accommodating his needs. The Papa Kelsey's staff has also been incredibly helpful in providing work opportunities for our participant, and ensuring his sustained employment.

Thanks to area business leaders such as Ms. Gines MVRS continues to help People With Abilities reach their full potential.

2018 Contract Business of the Year Spears Manufacturing Company



Spears Manufacturing Company has been selected as the 2018 Contract Business of the Year.

Businesses that contract with the MVRS Industrial Division provide training and employment opportunities for program participants at MVRS. During fiscal year 2018, almost 16,000 hours of training and employment were provided in assembly, packaging, janitorial services, car detailing and parking lot cleanup. Fulfilling our contract with Spears is included in those 16,000 hours.

Spears has supported people with abilities with a Janitorial contract for about 26 years. Spears has not only supported our janitorial crew with work but has also gone above and beyond in educating themselves and training their employees on effective and positive ways to interact with people who have disabilities. As a result, our crew has always felt welcome and a part of the Spears team.

MVRS has enjoyed an extremely positive working relationship with Reuben Donaldson, Plant Manager and many other staff at Spears.



Without Spears and other businesses we contract with, participants at MVRS would not have the work and other opportunities available that they do have. Congratulations, and thank you Spears!

Statement of Functional Expenses For the Year Ended June 30, 2018

	General Operations	Idaho Division of Vocational Rehabilitaton	US Dept of Health & Human Services	Fundraising	2018 Total
Staff Salaries	\$72,721	\$250,207	\$146,765	\$12,139	\$481,832
Employee Salaries	27,153				27,153
Training Stipend	55,416				55,416
Staff Fringe Benefit	15,754	52,463	26,359	4,520	99,096
Employee Fringe	2,025				2,025
Advertising	159	330	199		756
Consultant Fees	1,355	3,414	2,337	68	7,194
Contract Override	1,210		108		1,318
Personal Service	9,047	11,214	7,336	1,317	28,914
Professional Services	1,438	2,976	1,786		6,200
Office Supplies	949	1,974	1,184	5	4,112
Materials	6,857	4,603	3,006	390	14,856
Utilities	3,546	4,954	2,984	258	11,742
Telephone	2,031	2,976	1,956	146	7,109
Insurance	12,292	13,997	10,488	471	37,248
Rental Equipment	911	1,881	1,142		3,934
Travel	3,694	31,436	9,403	178	44,711
Staff Training	75	223	191		489
Depreciation	10,634	6,711	6,286		23,631
Postage	721	1,776	1,070	138	3,705
Janitorial	3,215	11,514	8,071		22,800
Misc	2,425	3,989	2,545	96	9,055
TOTALS	<u>\$233,628</u>	<u>\$406,638</u>	<u>\$233,216</u>	<u>\$19,814</u>	<u>\$893,296</u>

The 166 people who received services from Magic Valley Rehabilitation Services, Inc. in fiscal 2018 participated in one or more of the four programs offered at MVRS. The tables and charts that follow provide information pertinent to those individuals who received services and the results of those services.

Primary Disabilities of Persons Served

Categories of Primary Disabilities	Number	Percent
Blind/Visually Impaired	1	.7%
Cerebral Palsy	5	3%
Substance Abuse Disorder	11	7%
Deaf/Hearing Impaired	5	3%
Epilepsy	2	1.25%
Learning Disability	17	10%
Mental Illness	35	21%
Intellectual Disability	71	43%
Orthopedic	12	7%
Traumatic Brain Injury	2	1.3%
Other	5	2.7%
Total	166	100%

Gender and Race/Ethnicity of Persons Served

Gender and Race	Number	Percent
Females	71	43%
Males	95	57%
Caucasian	143	86%
Native American	1	0.6%
Hispanic	19	11.5%
Asian	2	1.2%
African American	1	0.6%
Other		
Total	166	100%

2018 Clarke I. Maddox Memorial Award Paul Ellison



This year's recipient of the Clarke Maddox Employee of the Year award is Janitorial Supervisor Paul Ellison.

Over the course of several month, Paul took on a major renovation project of our facility. He, mostly alone, along with some help from friends and some participants repaired the surfaces and painted the walls and trim of the entire front half of the building.

He spent a lot of late nights and weekends and didn't stop till the job was completed. He was not compensated for his time, he just saw the need and fulfilled it because of his commitment to MVRS and those with who he works.

The Employee of the Year award is given annually to an MVRS staff member who is supportive of others, emphasizes teamwork in day to day activities, communicates openly and effectively, and demonstrates professionalism in dealing with co-workers, participants and customers.

Thank you, Paul, for going above and beyond in support of People With Abilities

2018 Advocate of the Year Representative Steve Miller



The choice for 2018 Advocate of the Year was an easy one. The team responsible for soliciting and reviewing the nominees unanimously chose Idaho State Representative Steve Miller for his unwavering support of our MVRS mission.

This award is presented to an individual who actively promotes 1) the self esteem, independence and maximum potential of program participants, 2) interagency cooperation and communication, and 3) the programs and services MVRS provides in the community.

MVRS Executive Director, Charles Kelly said, "It was my pleasure early in my MVRS career to meet and work with Steve Miller. Within a short time, it became apparent to me that Steve understands the problem facing organizations like ours and that he is very passionate in making sure organizations like MVRS have a future and the resources they need."

Representative Miller has clearly made a difference as a true advocate for People with Abilities. He has been a pleasure to work with in furthering the MVRS mission. We are pleased to honor Representative Miller with the 2017-2018 Advocate of the Year Award.

Annual Awards

Each year Magic Valley Rehabilitation Services, Inc. recognizes individuals and businesses whose efforts exemplify what can be accomplished when people focus their energy and talents on achieving common goals. The awards which follow are presented to individuals and businesses who made a difference in the lives of **People with Abilities** during fiscal year 2018.

2018 Steven R. Slatter Memorial Safety Awards

MVRS has an active safety program in place which focuses on promoting awareness of the importance of safety in industrial areas, and on reducing work related accidents.

This year the Annual Safety Award Winners were members of the Janitorial Crew. This crew worked over 1,500 hours during the year without an accident their crew supervisor was Paul Ellison. The following individuals are the Safety Award winners for 2017-2018:

Nathan Ellsworth	Zach Herzinger	Wayne Kincheloe	Rick Nelson
Doyle Reaves	Michelle Russo	Jared Ursenbach	Alfonso Villasenor

2018 F. Dwain Pruitt Memorial Award

Ira Olsen

Ira has been employed with the Kimberly School District for six years and recently has been given a promotion. When the new Stricker Elementary School opened its doors Ira took on his new task as head Custodian.

Ira's Job Coach, Kristi Hanni-Eudey said, "Ira is very dependable, a great team player and will do anything asked of him. He's the go-to guy for advice and direction for his co-workers." She added, "When I'm out with him on the job it's like he's the supervisor and I'm working for him!"

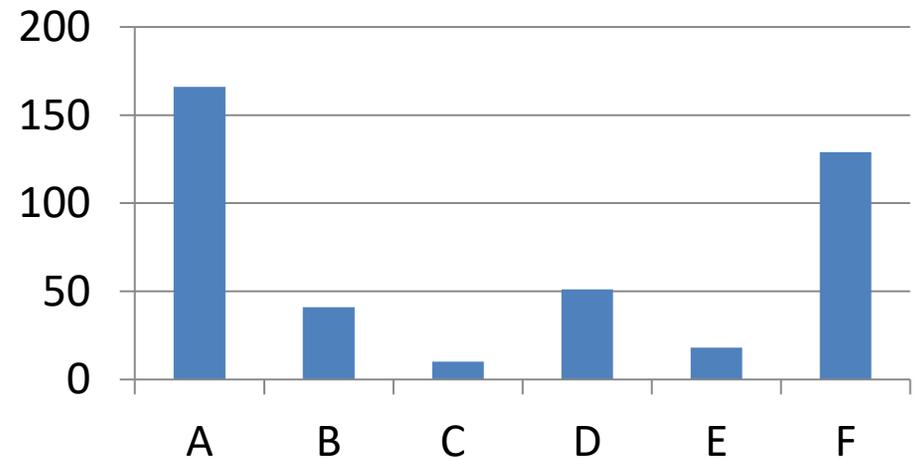
Ira was selected as the F. Dwain Pruitt outstanding participant for 2017-2018. The committee of MVRS staff members which made the selection based their choice on the following criteria: The participant 1) Must have been involved in MVRS services for one year or longer 2) Should communicate effectively in the work and/or training environment 3) Must have good attendance and a positive work attitude 4) Should have shown progress/improvement in relation to established program goals, and 5) Should be cooperative and demonstrate positive social interaction.



County of Origin of Persons Served

County of Origin	Number	Percent
Blaine	8	4.8%
Camas	0	0%
Cassia	2	1.2%
Gooding	16	9.6%
Jerome	23	14%
Lincoln	3	2%
Minidoka	3	2%
Twin Falls	111	66.8%

Service Outcomes



- A. Total individuals served - 166
- B. Placement by Program Participant, Referring Agency or MVRS after MVRS services or by MVRS through Supported Employment - 41
- C. Other successful program completers - 10
- D. Total placed and other successful program completers - 51
- E. Unsuccessful completers - 18
- F. Remained in program - 119

Programs and Services in Fiscal 2018

Magic Valley Rehabilitation Services offered four primary programs during fiscal 2018. Those programs, their goals and program highlights follow:

MVRS Program	Program Goals	Program Results
 <p>Adult Activity Program (AAP)</p>	<p>To provide a supervised, structured day program, outside the homes of participants that offers social, recreational, health and other activities, including assistance with activities of daily living.</p>	<p>27 individuals participated in this program during the year. Twelve new activities not previously offered in the Adult Activity Program were made available to participants in FY18. Satisfaction surveys were done with both participants and care givers during the year. 100% of respondents indicated they were satisfied with services offered through the Adult Activity Program.</p>
<p>Work Services Facility-based work programs which include our janitorial crew, car detail and assembly work (DART, Hi-Lex Poly, Glanbia, etc.)</p> 	<p>To provide remunerative employment, vocational, educational, social and other therapeutic services to persons who have developmental and other disabilities. The intent is to enable these individuals to increase their productivity and earnings, and in some cases, to develop those skills necessary to move to community employment if that's the desire of the participant.</p>	<p>The average productivity rating of all Work Services participants was 53% in fiscal year 2018 - the goal established at the beginning of the year was 50%. The average hourly earnings of Work Services participants was \$5.39.</p>
 <p>Community Based Employment Services Included are job development, placement, training on a job after a placement and long term support on the job if needed</p>	<p>To provide employment development, remunerative work, and supportive services to persons with disabilities to enable them to increase their economic and social independence. Community based work sites which provide integrated training and employment settings are used in this program.</p>	<p>MVRS Employment Specialists found jobs for 81% of those individuals referred for placement during the fiscal year. They also found evaluation sites at businesses in the community for 99% of those referred for assessment. Of those placed in a job, 52% retained employment for a minimum of 90 days. The average starting wage for these participants was \$9.77 per hour. The average hourly wage for participants working in the community and needing long term support services was \$8.54 per hour.</p>
 <p>Community Access Program (CAP) – Our developmental therapy program</p>	<p>To provide personal and social adjustment services which assist individuals with developmental and other disabilities to maximize independence and integration in their respective communities.</p>	<p>This year 100% of persons served in this program and/or their caregivers expressed satisfaction with the developmental services provided. 44% of the developmental therapy provided took place in a community setting (goal was 35%).</p>